

MONDAY
COFFEE

SUCCESS STORY PLANZER



Starting Position

In 2016, Planzer set itself the goal of introducing a modern and forward-looking platform that can be used both as an intranet and for enterprise-wide collaboration. The aim was to bring employees in the office and drivers on the road closer together and to facilitate and promote communication.

The goal: Work Smart

The existing SharePoint environment and the former intranet no longer met Planzer's requirements and had to be replaced with a uniform and comprehensive platform at reasonable costs.

The requirements:

- Enabling efficient internal communication in several languages
- Integration of social communication
- Simple provision of information and documents about the CI/CD of the various subsidiaries
- Connection to their own Planzer Quality Management (PQM) system
- Powerful search engine
- Fast and uncomplicated collaboration with external partners
- Simple administration of platform without external support
- Standardised implementation method, with full replacement within 6 months

 **4'800**
employees

 **50** locations
in Switzerland
5 locations abroad

 **1'400**
vehicles

 **350**
railway
carriages

 **3**
cargobikes

**transport goods for
small and large com-
panies sustainably
from A to B every day.**

Solution

At Planzer, MondayCoffee implemented the out-of-the-box collaboration solution CoffeeNet 365, a single platform that intelligently integrates applications such as SharePoint, Yammer, Office 365, Skype for Business and makes them available to the workforce via a user-friendly interface.

Communication, collaboration and knowledge exchange in one place

In 5 months, CoffeeNet 365 was introduced at Planzer under the name FamilyTable. Employees find all relevant company information and documents, including the ones from Planzer's Quality Management. On the start page, employees in the office and in the truck exchange information via Yammer chat. Teams set up their online workspaces independently, but in an orderly manner and without losing

unnecessary time, and work together on projects across the individual branch offices. With the introduction of the FamilyTable, mobile working is now also possible without VPN access.

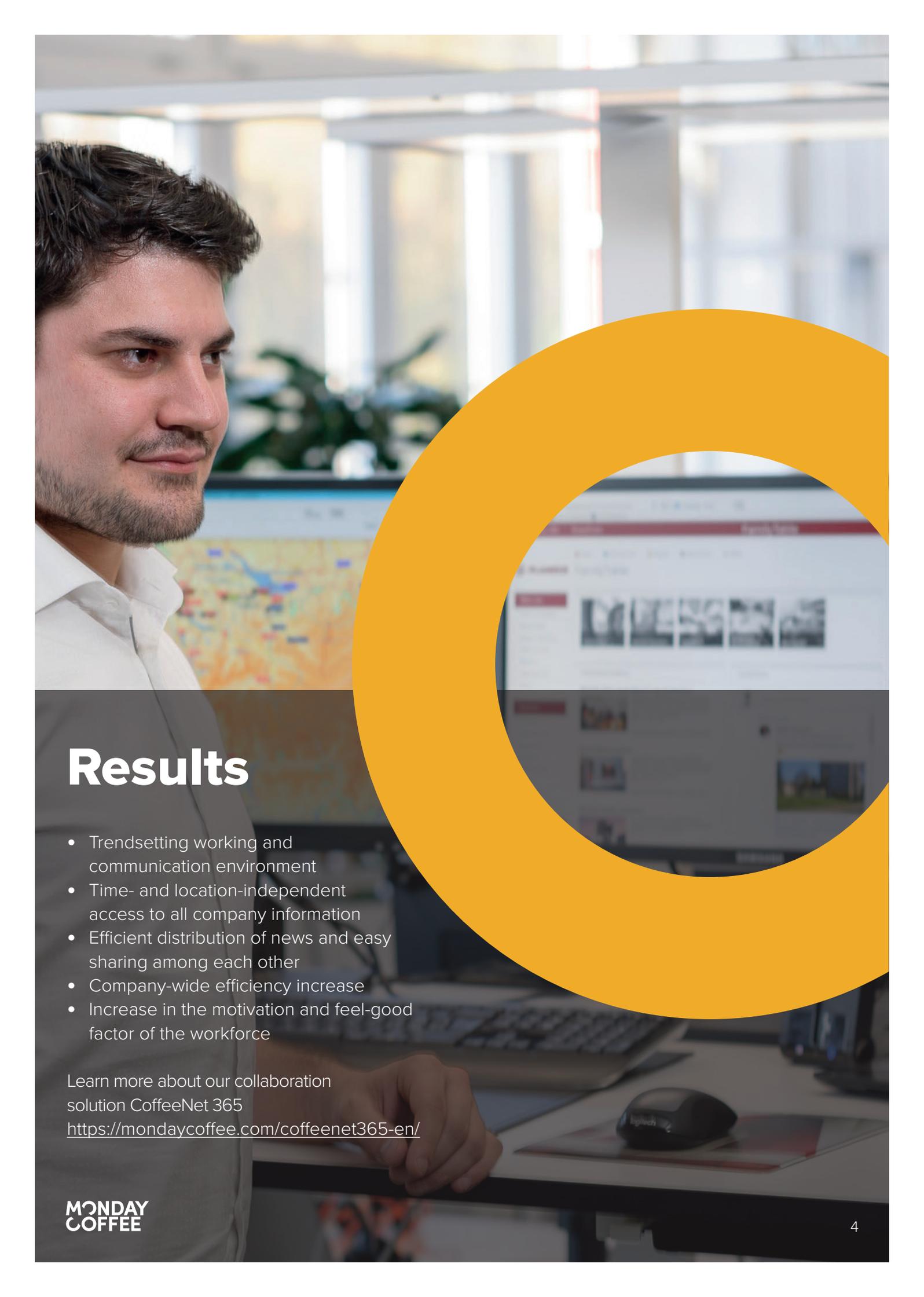
Simple handling

Planzer can manage the FamilyTable on its own thanks to the intensive knowledge transfer during the project introduction. Together with apprentices, the FamilyTable was presented to employees and trained. The intuitive user interface and the userfriendly system accelerated the user adoption of the new FamilyTable. Skype for Business will be rolled-out across the company by 2018. In the online workrooms, everyone can immediately see whether someone is available or busy and can call him/her directly via mouse click and headset. Working Smart!



The Planzer FamilyTable is the central, digital working platform for daily communication and collaboration within the company.





Results

- Trendsetting working and communication environment
- Time- and location-independent access to all company information
- Efficient distribution of news and easy sharing among each other
- Company-wide efficiency increase
- Increase in the motivation and feel-good factor of the workforce

Learn more about our collaboration solution CoffeeNet 365
<https://mondaycoffee.com/coffeenet365-en/>



PLANZER

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